

Areas for Improvement in End of Life Care - Next Steps

General Practice

- To deliver the end of life training to GP practices.
- To provide a focus upon identified practices with lower levels of patients on end of life registers to target for support

Care homes

- To utilise bid funding to provide GSF training to care homes. Successful bid details provided within Appendix 2
- Fund EOLC accreditation for care homes from Re-ablement allocations

Home care agencies/personal assistants

- Develop EOLC training programme for home carers and PAs (NHS Social Care Transfer)
- PAs offered opportunity to access places on the domiciliary care provider GSF training.

Informal Carers

- Reinvigorate EOL training programme for informal carers to improve the number of informal carers using it (NHS Social Care Transfer)
- Encourage Carers in B&D to sign-up to the domiciliary care provider GSF training

Rapid Response - how CTT supports end of life care

- CCG to work with the ICM delivery group to implement a plan which embeds the end of life support offered by the ICM service.
- Develop methods to see an increase in the number of advanced care plans in use in the community (NHS Social Care Transfer)

Electronic system to centralise storage of EOLC plans

- Barking and Dagenham CCG to plan and implement a pilot of Health Analytics.
- Barking and Dagenham CCG to review the Health Analytics EOLC pilot alongside the Redbridge CMC pilot to decide the way forward.
- Develop methods to see an increase in the number of advanced care plans in use in the community (NHS Social Care Transfer)

London-wide continuing healthcare procurement (AQP) process

- It is proposed that the AQP procurement process will be analysed to identify if any aspects of this wider procurement project could be applied to nursing/care home placements through spot purchase agreements
- That we review current commissioning arrangements so that alongside training and support to service providers we consider the benefits or otherwise of an additional end of life care premium being paid to reflect the additional inputs required

Please don't admit cards

- Complete roll out Please Don't Admit Cards in residential care homes and nursing homes (Re-ablement Allocation).

Community nursing levels (if GP education results in an increased identification rate)

- To be considered through the BCF process and integrated teams.

Acute response to the independent review of the Liverpool care pathway (LCP)

- This will be managed as a part of the acute trusts contracting process